

Earth Heart® answers your frequently asked questions.

When is it appropriate to use the misters?

- **Canine Calm®** helps soothe dogs during thunderstorms, fireworks, training, competitions, adoptions, travel, bath time, clinic or kennel visits, and other unsettling times.
- **Travel Calm™** eases restlessness, drooling, panting, whimpering and tummy upset during all forms of travel.
- **Guard Well®** helps nurture health and relieves itching, swelling, and other minor illnesses after exposure to lawn or pool chemicals, environmental irritants, viruses, bacteria, or long-term use of medications.
- **Buzz Guard®** can help improve your dog's comfort during outdoor activities for up to 5 hours during activities such as walking, camping, hiking, boating, dog sports training and competition; and just having a good time outdoors.

How are the products used?

- **First use:** *lightly mist yourself and hold or pet your dog during a nonthreatening time:*
 - Allows your dog to associate scent with comfort.
 - Allows you to see how many mists are needed, and how quickly the dog responds to it.
- **Most popular applications:**
 - Spray onto your hands and massage the dog's outer ears or abdomen (*include legs, back and tail with Buzz Guard*).
 - Lightly mist around a room, inside the travel crate or car a few minutes before use.
 - Spray directly onto bedding or a favorite toy or bandana.
 - **Boarders:** mist a cotton ball or other cloth object to place outside individual kennels.
 - **Groomers:** mist your smock or mist a brush before grooming.
 - **Trainers:** use product before training session to quickly calm and focus dogs.

How many "mists" are needed to be effective?

- For small, young or elderly dogs, 1 or 2 mists may be appropriate; for medium to large dogs you may need to use more.
- With Guard Well, one or two mists applied to the site of irritation – use as needed.
- With Buzz Guard, it depends on the size of the dog – use as needed.

How long before the product takes effect?

- With Canine Calm & Travel Calm, nearly all dogs relax in just a few minutes.
- With Guard Well, it depends of the level of irritation.
- With Buzz Guard, there should be an immediate effect.

How long does a bottle last?

- It varies with the size of the dog, frequency of use and number of mists per application.
- There are approximately 600 mists per two-ounce bottle...about 2¢ per mist.

What is polysorbate 20 & potassium sorbate?

- Polysorbate 20 is an emulsifier derived from olive oil, sugar and grain alcohol. It has been used extensively in body care products and found to be gentle & nonirritating to tissues.
- Potassium sorbate is found in the mountain ash. It is considered non-toxic & non-irritating, and improves shelf stability in food & cosmetic products as an antifungal.

Can the products be used with puppies?

- The mists can be used with medium to large breeds at 8-weeks old, and for small breeds at 10-weeks old.

Are the products safe to use around children?

- The products safe to use with the entire family. Customers report positive effects for themselves when using products with their dogs.

Can the products be used with cats?

- Many cats react negatively to some essential oils, and while experts are not in agreement regarding safety issues with cats, it is generally believed that very limited exposure to quality pure essential oils is a better option than using synthetic or adulterated fragrances.

Are there precautions when using the products?

- NEVER spray the mist directly into the dog's face, eyes, ears, nose or mouth.
- These products are not intended to diagnose, treat, cure or prevent any disease.
- Although family friendly, use caution with cats; not recommended for use with birds.

